



Shield for better quality.

# USER MANUAL

## GAMING PC SETUP GUIDE



# CONTENTS

**01**

Quick set-up

**02**

Connecting your display,  
peripherals & powering  
on your system

**03**

Windows update & recovery

**04**

FAQ & troubleshooting

**05**

Warranty information  
&  
Customer support

# Quick Setup Guide

STEP  
01



Unpack the computer case from the box. Remove any plastic covering or protective tape. Place computer case on a desk. Make sure the package contains all the items that were suppose to be included with your order.

STEP  
02



Locate the monitor cable. There are several types of monitor cables, so the one for your computer may not look like the one in the image.

STEP  
03

Connect one end of the cable to the graphics card's port and the other end to the monitor. Make sure it is tightened securely.

STEP  
04

Unpack the keyboard and the mouse and plug it into any of the USB ports on the back of the computer.

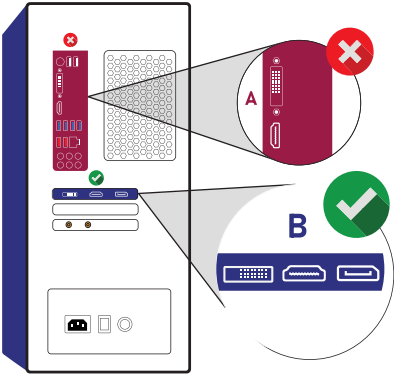
STEP  
05

The PC can also benefit from being connected to an uninterruptible power supply (UPS) to protect it from sudden surges and provide temporary power in case of a power outage.

## CONNECTING YOUR DISPLAY

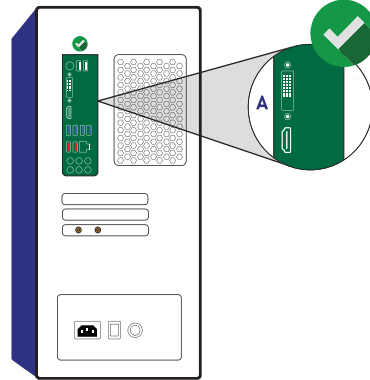
Your Hajaan gaming pc will have both mother board and graphics card ports, please see below to identify which monitor connector you should be using

1. PC with Graphics card (Nvidia 1030, 1650 & 3060, 3070, etc..)



Always connect your display through ports at B

2. PC without Graphics card



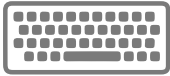
Always connect your display through ports at A

## CONNECTING YOUR PERIPHERALS

Most of the peripherals will be color coded, so when in doubt match the color of the connectors with the matching ports on the system



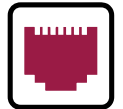
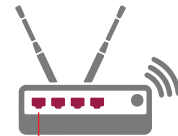
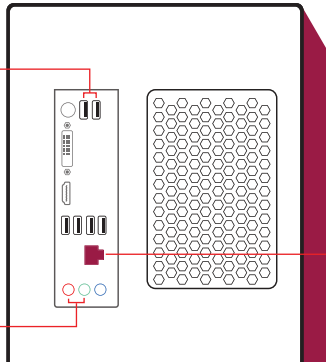
USB port



audio in

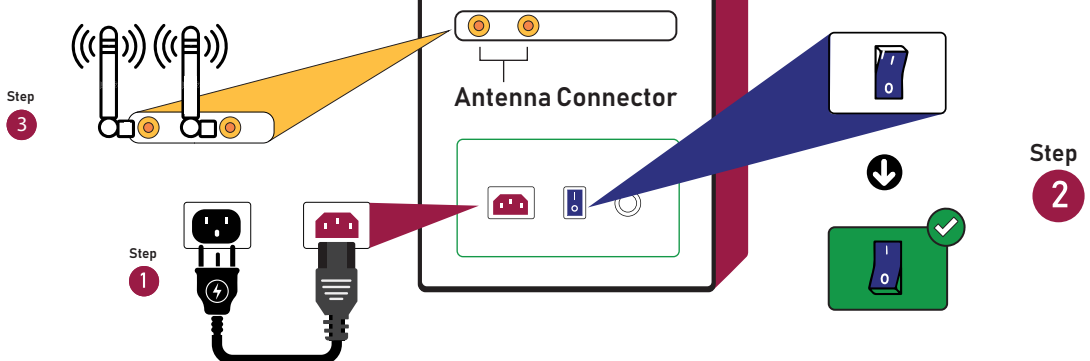


audio out



RJ-45  
Ethernet port

## POWERING ON YOUR SYSTEM



Use the included power cord and connect the cable to your system's power supply and the other end to a wall outlet



# WINDOWS UPDATE

Windows update contains important changes to improve the performance, stability, and security of the applications that run on your computer. Installing them ensures that your software continues to run safely and efficiently.

If you want to install the update now, Select Start > Settings > Update & Security > Windows Update, and then select check for updates. If updates are available, install them.



Windows updates don't always work as intended. Microsoft developed the Windows update Troubleshooter because it is aware that occasionally events like the Windows 11 upgrade can introduce a few undesired complications. Even while it can't offer a solution, it's a good place to start and will still offer helpful information.

## WINDOWS 11 RECOVERY INSTRUCTIONS

**Executing this procedure will restore your computer to its factory-default state, erasing any additional software and files you've installed. ONLY initiate this recovery if you encounter a critical issue with your operating system. Ensure your computer is connected to a power source before commencing the recovery process.**

- > The option for recovery will open a new page with more choices. You should choose "Reset this PC" to restore your PC.
- > You now have two choices: (2) "Remove everything," and (1) "Keep my files." The first option is appropriate for generally resetting settings and deleting installed apps while keeping your private files. The second option will delete every file.
- > A new window will appear if you select the "Keep my files" option from the list above. You have two options to reinstall Windows 11 for Windows with the May 2020 Update or later: "Cloud download" and "Local reinstall." The cloud option forces a fresh installation of Windows 11 on your computer. The local option makes use of the device's already-existing installation data.
- > The settings for the reset will now be shown to you. When ready, press "Next." You can then choose to examine the list of apps that will be deleted on the following screen. When ready, select "Reset."
- > If you select the "Remove everything" option and you have Windows May 2020 Update or later, you must then select "Cloud download" or "Local reinstall."
- > The reset settings will then be displayed to you. When you're ready, press "Next."
- > Next, select "Reset" from the popup that appears.

# REMOTE CONTROLLER INSTRUCTION

- ✓ On/Off : Same
- ✓ Fan Auto : Turn off the Fan's moving
- ✓ Fan +/-: Adjusting Fan speeds
- ✓ LED Speed : Adjusting the speed of switching colors
- ✓ Mode: Lighting Modes Switch

\*ALL INSTRUCTIONS SHOWN ARE FOR ILLUSTRATION PURPOSE ONLY. ACTUAL PRODUCT'S INSTRUCTION MAY VARY DUE TO CONTINUOUS PRODUCT ENHANCEMENT.

## FAQ

### LOST/DAMAGED

Please be sure to open the package carefully and check the contents before signing for the package. If any damage or item missing or wrong item/accessory please report to the support center within 7 days of receiving the package with clear pictures, we will resolve the issue for you.

### NO DISPLAY BUT THERE IS A "BEEP" SOUND FROM THE COMPUTER

If you notice that your CPU fan is running but there is no display on the screen, then remove the memory stick from the slot, clean it and place it back properly or try another slot. Check your memory stick also, Even bad RAM will result in display problems.

If you are having two memory sticks then remove them, place only one memory stick and check the display. If you still failed to get the display then try the above procedure with the other memory stick.

If the problem still exists then try resetting your CMOS settings.

Turn off your PC and remove the power cord -> Open the cabinet -> Remove the CMOS battery and then put it back properly. Now plug the power cord back in and switch ON your PC.

### BLUE SCREEN ERROR

When upgrading to a new version of Windows 11, it's common to see blue screen errors as a result of an old program, or damaged installation files.

Usually, when a critical error occurs, the setup will roll back the device to the previous installation, but it won't fix the problem (That's up to you to figure out). If you're getting errors during the upgrade process, you may be able to fix the problem. Take a photo of the error displayed for technical purpose

You may be able to fix the problem by uninstalling non-essential apps, clearing out a bad download, disconnecting non-essential peripherals, or performing a clean installation of Windows.

## Within 14 days of the occurrence for instructions

- ✓ When reaching out to Hajaan Customer Support, they will require essential information such as product identification, purchase date, and details of any connected equipment. Therefore, please ensure that you have all pertinent information readily available when making your initial contact and requesting a claim number.
- ✓ It is imperative to provide proof of the original purchase of the product and to furnish a comprehensive description of the damage incurred by your product.
- ✓ Subsequently, carefully package and dispatch the product to Hajaan, using the provided claim form. Be sure to prominently display the claim number on the shipping label or include it within the package.
- ✓ Hajaan guarantees to the original purchaser that their Product(s) will be devoid of any defects in material or workmanship for a period of one year for labor and one year for parts, starting from the date of the original invoice.

## WARRANTY DOES NOT COVER FOR THESE SITUATIONS.


- ✓ This warranty explicitly excludes coverage for software or replacements that have been damaged as a result of product failure, as well as any data loss resulting from such failure. Furthermore, expenses related to software restoration, data recovery, or software reinstallation are not included within the scope of this warranty.
- ✓ This warranty expressly excludes coverage for instances of misuse, modification, operation, or storage beyond the prescribed environmental limits for both the product and any connected equipment. Furthermore, it does not extend to damage resulting from accidents, abuse, misuse, or unauthorized alterations to the product. This policy applies equally to returns for replacements and refunds. We strongly advise retaining the original packaging to safeguard against potential damage in such instances.

## CUSTOMER SUPPORT

Please contact our Customer Support Department with installation, troubleshooting, or general product questions.

Read the following terms and conditions carefully before using the Hajaan product. By using the product, you consent to be bound by the terms and conditions of this 1-year warranty for the Hajaan product.

[WWW.HAJAAN.COM](http://WWW.HAJAAN.COM)

 **HOURS OF OPERATION**  
MONDAY - FRIDAY 9:00AM - 4:30PM EST

## HOW DO YOU PROCESS PRODUCT CLAIMS?



+1 -(833)- 933-8324

OR



[techsupport@tecdale.com](mailto:techsupport@tecdale.com)

## SHARE YOUR REVIEWS

Thank you for purchasing our products and services. If you like to share your experience, you can leave a product review and help others out by sharing your experience.



SERIAL NO:

**Remark:**

1. The warranty remains valid for a period of one year starting from the date of delivery.
2. The warranty includes all manufacturing-related technical defects, with the exception of buyer induced damage.
3. The warranty becomes null and void if repairs are conducted without prior consent.

# DISCOVER THE BEST OF HAJAAN



For even more products  
visit [www.hajaan.com](http://www.hajaan.com)

